

Enterprise Rent-A-Car Benefits

Enterprise Rent-A-Car Vouchers4me What Savings Can I Make?

	Discount
Amazon Vouchers	5%
Arcadia including Burtons, Dorothy Perkins, Evans, Miss Selfridge, Outfit, Top Shop, Top Man, Wallis.	8%
Argos	7%
Asda	3%
B&Q Card	5%
Boots including Boots Opticians	7%
Bonusbond www.bonusbond.com - Multi Store Voucher	3%
Activities/Holidays/Hotels - Activity Superstore, Buyagift, Virgin Experience, Tenpin Bowling, Jongleurs Comedy Clubs, PGA Golf Shops, Nevada Bob, Best Western Hotels, Thomas Cook Reward Line, Superbreak, Travelshop365.com, De Vere Hotels, Hastings Hotels, Marriott Hotels, Sarova Hotels, Orient Express Trains.	
Food & Drink - Farm Foods, Iceland, Laithwaites, TGI Fridays.	
Retail - Walmsley's, Argos, Beatties Department Store, Debenhams, Instore, Pound Stretcher, Selfridges, Comet, Mothercare, Mothercare World, Brantano Footwear, Clarks, Adams Kids, Ann Harvey, Bonmarche, Burtons, Cecil Gee, Coast, D2 Jeans, Dorothy Perkins, Ethel Austin, Evans, Kaliko, Lakeland Fine Leather, Miss Selfridge, Moss Bros, Oasis, Outfit, Peacocks, River Island, Savoy Tailors Guild, Suits You, TopMan, TopShop, Wallis, Warehouse, W H Smith, Thorntons, Interflora, Ernest Jones, Fraser Hart, Goldsmiths, H Samuel, Mappin & Webb, Watches of Switzerland, Boots, Boots Opticians, Hamleys, Waterstones, Game, HMV, Focus, Homebase, Jessops, JJB Sports, Halfords.	

	Discount
Comet	8%
Currys including Currys Digital, Currys, PC World, Dixons.	8%
Debenhams and Browns of Chester	8%
Gap including Gap kids, BabyGap, Gap Maternity, Gap Factory Outlets.	8%
Homebase	7%
House of Fraser including House of Fraser, Dickens & Jones, Arnotts, Binns, Cavendish House, David Evans, D.H. Evans, Dingles, Hammonds, Rackhams, Frasers, Barkers, Army & Navy, Howells, Jollys, Kendals.	9%
itunes	6%
John Lewis including Waitrose and Ocado	7%
Laithwaites Wine	8%
Marks & Spencer	5%
Morrisons	5%
Sainsbury's	4%
Starbucks Card	5%
Thomas Cook and Thomas Cook Direct	5%
WHSmiths including John Menzies	8%

How Can I Benefit?

Enterprise Rent-A-Car vouchers4me scheme allows you to deduct a portion of your salary in exchange for a wide choice of retail vouchers.

How Do I Register?

Select net pay to be deducted each month.

Please note registration is for a limited period for this year - **25th May to 15th June** - you will not be able to participate after this point.

Visit www.eracbenefts.co.uk (please note you will need your five digit alpha/numerical RALPH id number, for example 1760Z) to complete your salary reduction/deduction agreement on-line.

On or around salary payday, you will receive notification that the monthly amount has been paid into your vouchers4me account. You can either save the money in your vouchers4me account, or request a one off voucher order or alternatively set up a monthly standing order.

Salary deductions will commence from July pay for a fixed period of 12 months.

Any questions please call **0871 641 2217** (lines open Monday-Friday 9am-6pm, Saturday 9am-5pm).

Frequently Asked Questions

- 1. When is the money deducted from my salary?**

The monthly amount that you select will be deducted from your salary on payday each month.
- 2. Where can I spend my vouchers?**

Enterprise Rent-A-Car vouchers allows you to choose from a range of vouchers across over 50 high street shops and food retailers.
- 3. Do I have to spend all of my funds with one retailer?**

No, the scheme is really flexible! The amount of salary that you select to be deducted and paid into your vouchers4me account is fixed. Once in your account, the funds can be used to order vouchers from one retailer or from a number of various retailers - the choice is yours!
- 4. How much can I save?**

You can save up to 9% discount on the face value of your vouchers, depending on the retailer you select.
- 5. Are there any charges for participating in the scheme?**

There is no charge for participating; however there is a postage and package fee on each order placed.
- 6. What are the postage and packing fees?**

Vouchers ordered up to a value of £250 will be sent first class/secure mail and incur a £1.80 fee for postage and packaging. Orders above this amount will be sent mandatory signature and will incur a £5.50 fee for postage and packaging.
- 7. How long will it take for my vouchers to arrive?**

Vouchers will arrive within 5 working days of your selection.
- 8. What happens if I don't receive my vouchers?**

If you have not received your vouchers within 5 working days of placing your order, you should email customerservice@benefits4me.co.uk or telephone 0871 641 2217. Vouchers sent which require a signature are insured and therefore guarantee the replacement of lost in transit vouchers. Any vouchers sent first class/secure mail (which do not require a signature) are not guaranteed and the cost of replacement vouchers will be charged to the employee. You have the option to upgrade your postage and packaging method on orders under £250 in order to guarantee replacement.
- 9. Can I pay for additional vouchers with my debit card?**

Yes you can purchase orders using your debit card on a one off basis or to top up the amount already in your account to make a purchase.
- 10. Can I change the value of my voucher options period by period?**

You must elect for a certain amount during the registration period - you cannot change this for a period of 12 months.
- 11. Can I exchange my vouchers for cash?**

You cannot exchange your vouchers for cash and the amount in your voucher account cannot be returned to you in cash.
- 12. What happens if I change my mind?**

You can amend this selection only at the end of 12 months, unless you have a qualifying lifestyle change.
- 13. What is a 'lifestyle change'?**

This is an event which means you can stop or amend your choice of vouchers (this should be notified via your HR department). Lifestyle Changes for vouchers4me include:

 - Long term absence
 - Leaving employment
 - Going on maternity leave
 - Returning from maternity leave
 - Marriage, divorce/separation
 - Paternity leave
 - Group move
- 14. What happens if I leave Enterprise Rent-A-Car?**

If you leave Enterprise Rent-A-Car the deductions will stop following your last salary payment and you will no longer participate in vouchers4me. Any outstanding amount deducted from your salary will be added to vouchers4me account and you will need to contact the helpline in order to process your vouchers.

If you have any further questions please call the helpline on **0871 641 2217** (lines open Monday-Friday 9am-6pm, Saturday 9am-5pm).