

Benefits Contacts At-A-Glance

Your one-stop benefits resource guide for frequently called phone numbers, web site addresses, and other important contact information.

UNITED STATES

Medical

UnitedHealthcare
Group No. 703995
Customer Service: **800-520-0746**
Monday-Friday 8 a.m. to 8 p.m. (caller's local time)
www.myuhc.com

Prescription Drugs

Express Scripts
Division: ENT
Rx Group: ENTE
Customer Service: **866-291-2607**
Pharmacy Help Desk: **800-235-4357**
24 hours a day, 365 days a year
www.express-scripts.com

Dental

Delta Dental of Missouri
Plan No. 6927
Customer Service: **800-995-5120**
In St. Louis: **314-656-3001**
Monday-Friday 7 a.m. to 5 p.m. CST
www.deltadentalmo.com/ehi

Vision

EyeMed Vision Care
Group Code: 9719592 (active employees)
Group Code: 9719600 (COBRA continuants)
Customer Service: **800-841-1220**
Monday-Saturday 7:30 a.m. to 11p.m. ET
Sunday 11 a.m. to 8 p.m. EST
www.eyemedvisioncare.com

EAP/LifeManagement

Magellan Health Services
Plan No.: 002375
Customer Service: **800-980-2273**
Hearing-impaired/TTY: **800-456-4006**
Magellan Self-Screening Services: **866-876-4971**
24 hours a day, 365 days a year
www.magellanhealth.com/member

Flexible Spending Accounts (FSAs)

ADP Benefit Services
Client ID No. 21043
Customer Service: **800-550-0720**
Monday-Friday 8 a.m. to 8 p.m. ET
www.flexdirect.adp.com/ehi/

Tobacco Cessation

Alere Wellbeing — Quit For Life Program
Customer Service: **866-784-8454**
7 days a week 7 a.m. to 2 a.m. CST
www.quitnow.net/ehi

Enterprise Holdings Retirement Savings Plan

Fidelity Investments
Customer Service: **800-835-5095**
Monday-Friday 8:30 a.m. to 8:30 p.m. EST
www.401k.com

Life Insurance

Basic, Accidental Death & Dismemberment (AD&D), Optional and Dependent
MetLife
Policy No. 118877-1-G
Customer Service: **800-638-6420**
Monday-Thursday 8 a.m. to 8 p.m. ET
Friday 9 a.m. to 5 p.m. ET
www.metlife.com/mybenefits

Long-Term Disability (LTD)

Unum
LTD Policy No. 373147-001
Customer Service: **800-858-6843**
Monday-Friday 8 a.m. to 8 p.m. ET
w3.unum.com/enroll/enterprise/

COBRA

Tri-Star Systems
Client ID: COBRA-ER85
Customer Service: **800-727-0182, Option 2**
Monday-Friday 8 am to 5 p.m. CST
www.tri-starsystems.com

CANADA

Extended Health

Manulife Financial
Plan Contract No.: 80047
Client Services Center: **800-268-6195**
Monday-Friday, 8 a.m. to 8 p.m. ET
www.manulife.ca/groupbenefits

Employee Assistance Program (EAP) WorkLife Solutions

Shepell-fgi
Service in English: **800-387-4765**
Service in French: **800-361-5676**
24 hours a day, 365 days a year
www.workhealthlife.com or
www.shepellfgi.com/counselling

Life Insurance/Accidental Death & Dismemberment (AD&D)/ Long-Term Disability (LTD)

RBC
Customer Service: **877-519-9501**
Monday-Friday, 8 a.m. to 5 p.m. ET

Retirement Savings Program (RRSP and DPDP)

Manulife Financial
Customer Service Centre: **888-727-7766**
Monday-Friday, 8 a.m. to 8 p.m. ET
www.manulife.ca/GRO

UNITED KINGDOM

Private Medical

Bupa
Helpline: 0845 60 02 950
Monday-Friday, 8 a.m. to 8 p.m.
Saturday, 8 a.m. to 1 p.m.
Healthline: **0845 60 77 777**
24 hours a day, 365 days a year

Employee Assistance Programme (EAP)

Personal Performance Consultants (PPC)
Helpline: **0800 282 193**
24 hours a day, 365 days a year
E-mail: enterpriseap@ppcuk.com
www.ppconline.info
Username: erac Password: ukcar

Life and LTD

For more information regarding your Life and LTD please contact your Group HR Manager

Enterprise Group Stakeholder Plan

Friends Life
Customer Service: **0845 300 3171**
www.friendslife.co.uk

IRELAND

Private Medical

For more information regarding your Private Medical benefits please contact your HR department.

Vhi Healthcare
CallSave: 1850 444 444
www.vhi.ie

Employee Assistance Programme (EAP)

Personal Performance Consultants (PPC)
Helpline: 1 800 409 476
24 hours a day, 365 days a year
E-mail: enterpriseap@ppcuk.com
www.ppconline.info
Username: erac Password: roicar

Life and LTD

For more information regarding your Life and LTD please contact your Group HR Manager

Profit Sharing Pension Scheme

Zurich Life Assurance Company
Customer Service: 01 799 2707
www.zurich.ie

GERMANY

For information regarding your Risk Life, LTD, and Profit Sharing please contact your Group HR Manager.