

## MAKE THE MOST OF YOUR BENEFITS WITH BENEFITS CENTRAL

At Enterprise Holdings, we believe one of the best investments we can make is in the people who work for us. That's why as an employee, you have access to Benefits Central, an easy-to-use, comprehensive website and call center to help you review and better understand your total benefits package.

### The basics

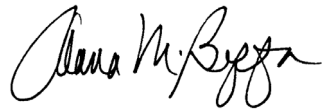
- Log in to the Benefits Central website at [benefits.ehi.com](http://benefits.ehi.com).
- Access your benefits summary using your employee ID and a password you will create the first time you log in.
- Call a Benefits Central representative with questions regarding your benefits.

### Managing your benefits

Benefits Central simply gives you a way to review and update your personal information; access plan summaries; elect benefits upon becoming eligible; view, make or change your benefits elections during annual enrollment; make changes due to life-changing events such as marriage or the birth of a child; and update your life insurance beneficiary designations as you see fit.

Please take a few minutes to explore the Benefits Central site and learn more about how to get the most out of your total benefits package from Enterprise Holdings. If you have any questions regarding your benefits, please contact Benefits Central at 855-434-4236.

Sincerely,



Dana Beffa  
Vice President, Employee Benefits

Benefits Central »

ENTERPRISE HOLDINGS

MAKE THE MOST OF  
YOUR EMPLOYEE BENEFITS.

Benefits Central »

[benefits.ehi.com](http://benefits.ehi.com)  
855-434-4236

# YOUR BENEFITS. YOUR WAY.

Accessing your benefits is easy.

Use this brochure to help you get started and navigate your way through Benefits Central.

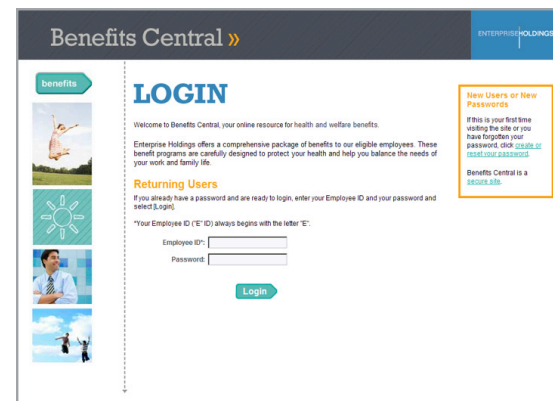
After all, they're your benefits. Make them work for you.



## ACCESSING YOUR BENEFITS ONLINE

### It's available

You can access Benefits Central online any time, day or night, 365 days a year. Use it to learn more about Enterprise Holdings' benefits programs and how to maximize their value.



New users

### It's easy

To get started, simply:

1. Go to [benefits.ehi.com](http://benefits.ehi.com).
2. Enter your employee ID, for example E12345, and password. New users will create a password the first time they log in.
3. Your personalized home page will appear.

### New users

When you first visit Benefits Central, you will need to create a password to begin. Click create or reset your password from the new users or new passwords box near the top right of the screen and follow the instructions. Employees must submit their employee ID, last four digits of their Social Security number, zip code and date of birth to meet Benefits Central's initial login requirements.

### Returning users

Users who already have a password need only enter their employee ID and password before selecting login to access their benefits.

### Resetting a password

Click create or reset your password from the new users or new passwords box that appears near the top right of your screen to create a new one.

### It's secure

Benefits Central is a secure website. Only you can access your personal benefits information. We take extra precautions to keep your personal data private and protected.

## BENEFITS CENTRAL'S CALL CENTER

Toll-free phone number 855-434-4236

### Call center hours

Employees may reach a customer service representative Monday through Friday, 8 a.m. to 6 p.m. CST, excluding holidays. Those calling after hours may leave a message for a representative to return their call within one business day. During annual enrollment, the call center's phone lines will remain open until 8 p.m. CST.

### What you need

When you call Benefits Central, you'll be asked to verify a few things for security purposes:

- Employee ID (E12345).
- The last four digits of your Social Security number.
- Home zip code.
- Date of birth.

### Reasons to call

Customer service representatives can assist you with any questions regarding your benefits or about navigating the Benefits Central website.

1. My benefits summary

2. Benefits enrollment confirmation

3. Change my beneficiaries

4. Life-changing events

5. Contact us

6. Message center

7. Alerts and quick links

8. Benefits information center

Benefits Central »

Home | Message Center | Contact Us | Logout

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Personal Information [hide details](#)

Name: JOHN ENTERPRISE  
Birth Date: 12/15/1975  
Address: 123 ANY STREET  
ST. LOUIS, MO 63105  
Marital Status: SINGLE  
If any of your personal information listed is not correct, please contact your local Human Resources department to update your information.

Alerts and Quick Links

Alerts  
**Newly eligible for benefits? Make your 2012 elections now.**  
This is your opportunity to enroll for benefits. If you do not complete the enrollment process by the stated deadline the following will occur.  
If you are newly eligible for benefits, you will default to health care coverage at the employee only level, premiums will be payroll deducted until the end of the plan year, and you will not be allowed to participate in vision, flexible spending accounts and voluntary life insurance benefits.

Quick Links  
[Change my life insurance beneficiary designations.](#)  
[Submit a life-changing event.](#)

Benefits Information Center

[Compare My Medical Plans](#)  
Use this interactive tool to help you make your enrollment decisions.

[You Drive](#)  
Visit You Drive for more detailed information regarding your Enterprise Holdings benefits, summary plan descriptions, forms and provider websites.

[Terms and Conditions of Your Enrollment](#)  
Please review this document for information regarding the terms and conditions of your enrollment in the Enterprise Holdings Benefits Program.

[Benefit Plan Summaries](#)  
Below is a summary of the benefits plans in everyday language. Use this information as a reference tool to answer your benefits questions. Not all plans included in the summaries below may be applicable to you. If you have any questions, contact the Benefits Central call center by sending an email via the Message Center link at the top of your screen or by calling 855-434-4236.

[Enterprise Holdings Health and Welfare Summary Plan Description](#)

## BENEFITS CENTRAL AT A GLANCE

1. **My benefits summary** — Once you have enrolled, you can review coverage details of your medical, prescription, dental, vision and life insurance plans.
2. **Benefits enrollment confirmation** — Once you have enrolled, you can review your benefits elections, per-pay-period costs, dependent information and beneficiary designations.
3. **Designate my beneficiaries** — Make, change or review your beneficiary designation for your life insurance plans.
4. **Life-changing events** — Update your benefits after you experience qualifying life-changing events, such as marriage or the birth of a child.
5. **Contact us** — Need help? Contact us.
6. **Message center** — Receive responses to questions you have submitted via the contact us section that appears in your personalized message center. You'll receive an alert when you receive a new message.
7. **Alerts and quick links** — View your alerts, update your dependent's information or take action within your plan.
8. **Benefits information center** — Compare medical plans, view enrollment conditions, check out benefit plan summaries or link to You Drive to reach our vendors' websites.