



# Benefit24

Convenient access to benefits and service 24/7 for the employees of  
**Enterprise Holdings**

**Call 1-800-995-5120 or 314-656-3001**

To receive automated assistance with the following:

- Verify your eligibility.
- Review your dental plan's coverage levels, deductibles, maximums, age limits and limitations.
- Request a fax outlining your dental plan's coverage levels, deductibles, maximums, age limits and limitations.
- Request a mailed or faxed list of participating dentists in your area.
- Order an ID card.
- Obtain Delta Dental's mailing or web site address.

OR speak with a customer service representative during business hours, Monday through Friday, 7 a.m. to 5 p.m., CST.

## What information do I need to access my personal dental benefits plan information?

To protect your privacy, Benefit24 will ask you for your name, date of birth, and, depending upon your plan, either your social security number or member ID before reviewing the benefit information you request.

## What if I have trouble using Benefit24 or wish to speak with a customer service representative?

To speak to a customer service representative, just return to the main menu and press "9." Our customer service representatives are readily available during business hours, Monday through Friday, 7 a.m. to 5 p.m., CST.

## Can I access benefits information online?

Yes. Benefit24 *Online* is available 24/7 with all of the same information as Benefit24, plus claims history. Visit the link from [YouDrive.EnterpriseHoldings.com](http://YouDrive.EnterpriseHoldings.com) to Delta Dental of Missouri's web site for Enterprise Holdings employees, then click on "Your Info" to view and print your benefits information. You will need your birth date and your social security number or member ID to access your personal dental benefit plan information.



Send written inquiries and claims to: Delta Dental of Missouri • P.O. Box 8690 • St. Louis, MO 63126  
or [service@ddpmo.org](mailto:service@ddpmo.org)